



Achieving Student Success: Effective Student Services in Canadian Higher Education

Donna Hardy Cox, C. Carney Strange

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Hardy Cox and Strange begin with an overview of student services dealing with the matriculation of postsecondary students - through enrolment management, financial assistance, and orientation to the institution and accommodation - and then discuss housing and residence life, student leadership programs, systems of judicial and academic integrity, and student support and adjustment through counselling, health and wellness initiatives, career and employment advice, and a variety of services that can respond to a variety of needs. How these services are integrated professionally on campus, including their organization and leadership as well as their design within differing institutional contexts, and delivery methods, is the focus of the closing chapters, followed by a distillation of principles that underlie effective student services.



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